

PATENT  
Atty Docket No. 1098-011/MMM

# IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

First Named Inventor: Roe  
Application Number: 10/067,677  
Filing Date: February 4, 2002  
Title: Scalable Agent Service Scheduler

Date of Mailing: May 12, 2005

Examiner: Ho, The T  
Art Unit: 2194

## Certificate of Mailing Under 37 C.F.R. § 1.8

I hereby certify that this paper and the documents referred to as being attached or enclosed herewith are being transmitted on May 12, 2005 as to Commissioner for Patents, PO Box 1450, Alexandria, VA 22312-1450.

  
Mark M. Meininger (Registration No. 32,428)  
Attorney of Record

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## TRANSMITTAL LETTER

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Enclosed for filing in the above-identified application is/are:

- Amendment in response to Office action dated November 12, 2004 (9 pages)
- Three month extension of time is requested and the \$510 fee
- Credit Card Authorization Form (1 page)

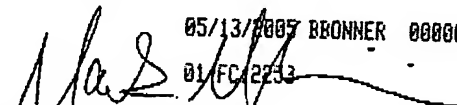
The fee has been calculated as follows:

Claims as Amended								
For	Number After Amendment		Number Previously Paid For		Present Extra		Rate	Fee
Total Claims	21	-	21	=	0	x	--	0
Independent Claims	3	-	3	=	0	x	--	0
Total Additional Fee For This Amendment								0

Please charge any additional fees that may be required in connection with filing this amendment and any extension of time, or credit any overpayment, to Deposit Account No. 500241. A copy of this sheet is enclosed.

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Respectfully Submitted,

  
05/13/2005 BRONNER 00000029 10067677  
01/FC/2233  
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AMENDMENT

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

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In response to the Patent and Trademark Office action dated November 12, 2004, applicants respond as follows.